

	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	2016 TOTAL	MAR 2015	2015 TOTAL
JIFs RECEIVED	62	71	90										223	76	780
JIFs RESPONDED TO	52	63	66										181	77	799
Non-Jurisdictional	33	40	43										116	58	557
Jurisdictional	13	14	21										48	11	149
Variance	4	4	2										10	2	32
General Information	2	5	0										7	2	31
Potential Violation	0	0	0										0	4	30
AVERAGE RESPONSE TIME (in days)	13	14	13										13	18	17

TELEPHONE CALLS	243	253	354										850	278	3814
WALK-INS	9	18	10										37	7	136
WRITE INS/SITE VISITS	1	2	3										6	1	21
OTHER AGENCIES	22	26	31										79	21	290
FOI REQUESTS RECEIVED	20	21	16										57	19	207